

## ***NORTHERNAIRE HOUSEBOATS PREPARENESS PLAN***

Our goal is to provide our guests with a memorable and enjoyable vacation, worry free with consideration to Covid-19. We are working together with area houseboat vacation businesses and abiding by all current standards and recommendations to make your experience as safe as possible. Ensuring the safety and wellbeing of our guests and staff is one of our top priorities at Northernaire Houseboats. As always, our houseboats are thoroughly cleaned and sanitized, but we have implemented additional measures following the Minnesota Dept. of Health, CDC, and OSHA guidelines.

- Staff members will be provided with masks, gloves, disinfectants, and any other PPE determined to be needed. Hand sanitizer stations will be available before entering and exiting the lodge. We will not provide masks to guests upon their arrival. Please be sure to have your own.
- Workers and visitors are prohibited from gathering in groups and confined areas. We encourage everyone to practice social distancing.
- A specified arrival time will be prearranged. Check in, Orientation, and any necessary paperwork will be completed by one designated person in your party. This person will be the only person able to come inside the office to complete these tasks. Before entering the office, staff will take the designated persons temperature using an infrared thermometer, requiring no contact, to ensure no fever is present. After completion of all necessary tasks, guest will return to their group to load their supplies on their houseboat.
- Guests are encouraged to limit their parties' size to 10 people and only 1 Houseboat per site per CDC recommended guidelines even when mooring. Guests will attest to the fact they will social distance themselves from other groups. Please practice social distancing. \*Mooring in Canadian waters is prohibited at this time due to the borders being closed\*
- We will not provide bedding, linens, pillows, towels or life jackets. Guests must bring their own. We will have lifejackets on site available for purchase. Guests will receive instructions from Northernaire Houseboats regarding all items needed to bring for their trip in their confirmation email.
- Guests will attest to the fact they will practice good personal hygiene and wash their hands frequently.

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- Staff will not be provided to help load/unload guests supplies on/off the houseboats. Guests will be responsible for this in order to limit interactions. We will provide sanitized carts for guests to use to load/unload houseboats.
- A staff member will pilot the houseboat during departure, providing socially distanced instruction to the guest. The staff member will then be picked up by another staff member. At this time, guests will pilot the houseboat on their own for the duration of their trip.
- Every exposed surface on our houseboats and equipment will be cleaned and sanitized with EPA certified cleaners/sanitizers specified to combat COVID19. Any unnecessary porous items will be removed.
- Ice, bait, and firewood will be available for purchase on site.
- Minnesota and Ontario fishing licenses should be purchased before arriving at Northernnaire Houseboats. Use the links below to obtain a fishing license:
  - [Minnesota fishing licenses](#)
  - [Ontario non-resident fishing license](#)

If at any time a guest has questions, concerns, or needs assistance, contact Northernnaire Houseboats via phone, email or Facebook messenger and our staff will be happy to assist.